

Astris Pendant Warranty & Care File

Bespoke Astris Pendants



CAUTION - This product must have been installed by a licensed electrician otherwise all warranty is void.

Contessa Lighting LED Astris Pendants are warranted for a period of one (1) years provided the fitting was installed by qualified personnel in compliance with your local applicable regulations and relevant legislation. (5 year warranty periods are available but must have been applied for at time of purchasing)

Contessa Lighting does not warrant claims based on defects or damage caused by improper installation, improper operation, misuse and/or modifications carried out by the purchaser or third parties. This will result in warranty being void.

For additional warranty information, please contact us on 1300 887 948 or visit www.contessalighting.com.au/warranty.



SURGE PROTECTION - Surge protection must be installed on the mains supply to avoid damage to LED's and Drivers due to transient voltage.

Contessa Lighting's warranty does not cover fittings that have been damaged by spikes in voltage power supply.



PRODUCT CARE

Contessa Fabric Pendants require the attention and care that you would apply to furniture or other soft furnishing decorations to keep the pendants clean and safe.

Do not use any water or cleaning agents on Fabric Pendants. Any use of water or cleaning agents will possibly discolour and ruin the fabric. To clean dust off Pendants, gently vacuum off the dust using the soft brush attachment to a vacuum cleaner.

Scotch guard can be used on shades providing it is not used excessively. We will not replace free of charge any shade damaged from scotch guard or any equivalent product.

To maintain the appearance of Pendant Shades, regular dusting and care is important.

Care should be taken to not subject Fabric Pendants to intense heat or naked flame.

Fabric Pendants are designed for interior use only. These fittings are not designed to come into contact with direct flowing water.

Keeping the LED lamps and electrical components clear of dust and grime will assist the long life of the LED lamps.

The Lifespan of Contessa LED Lamps under right conditions is currently 30,000 hours.

PROJECT DETAILS

Project Name: _____

Installation Address: _____

Installed By: _____ License #: _____

Builder: _____

Contessa Lighting Contact:

Customer Service
Contessa Lighting Pty Ltd
218 Berkeley Road
UNANDERRA NSW 2526

Email: admin@contessalighting.com.au
Tel: 1300 887 948

WARRANTY PERIOD

(OFFICE USE ONLY)

The Astris Pendants supplied in the project stated are warranted for a period of;

YEAR(S)

APPROVED BY: *(Contessa Rep)*

DATE:

SIGN: