

Solid Dowel

Warranty & Care

CAUTION – THIS PRODUCT MUST BE INSTALLED BY A LICENSED ELECTRICIAN OTHERWISE ALL WARRANTY IS VOID

Contessa Lighting's Solid Pendant Lights electrics and frames are warranted for the period stated below provided the fitting was installed by qualified licenced electrical contractor in compliance with your local applicable regulations and relevant legislation.

Contessa Lighting does not warrant claims based on defects or damage caused by improper installation, improper operation, misuse and/or modifications carried out by the purchase or third parties. This will result in the warranty being void.

To query our warranty terms, please contact us using the contact information below.

SURGE PROTECTION

Surge protection must be installed on the mains supply to avoid damage to LED's and drivers due to transient voltage

Contessa Lighting will not warrant fittings that have been damaged by spikes in voltage power supply.

PRODUCT CARE

Contessa Timber Pendants require the attention and care that you would apply to furniture or other soft furnishing decorations to keep the pendants clean.

DO NOT use any cleaning agents on our Timber pendants. Any use of cleaning agents will possibly dis-colour and ruin the natural finish. To clean dust off Timber pendants, gently vacuum off the dust using the soft brush attachment to a vacuum cleaner or use a soft damp cloth.

We will not replace free of charge any Timber Pendant that is damaged from any cleaning product.

To maintain the appearance of Contessa Timber Pendants, regular dusting and care is important.

Timber Pendants are designed for interior use only. These fittings are not designed to come into contact with water or steam.

Keeping the LED lamps and electrical components clear of dust and grime will assist in the longevity of the fitting.



PROJECT DETAILS

Project Name:

Installation Address:

Installed By:

Licence #:

Builder:

Contessa Lighting Contact:

CONTÉSSA
bespoke lighting design

Po Box 628

Unanderra NSW 2526

admin@contessalighting.com.au

WARRANTY PERIOD

(Office Use Only)

The Solid Dowel Pendant Lights supplied on Contessa Invoice;

INV- XXXXX

Are warranted for a period of;

Three (3) Years from Invoice Date*
(Three years is the standard warranty period for this item and is included in the purchase price)

Five (5) Years from Invoice Date*
(Fee applies - This option must have been applied for at time of purchase)

SIGNED:

REP: