

**LIGHTBOX Warranty & Care File**

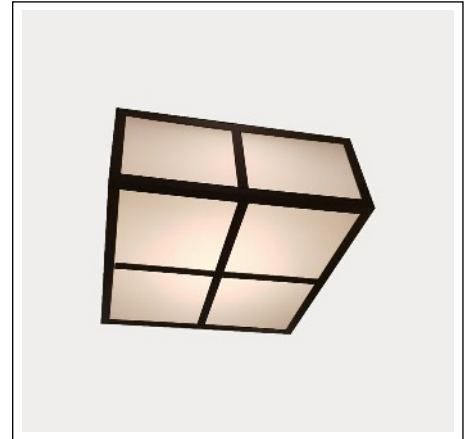
Bespoke Pendants

**! CAUTION - This product must have been installed by a licensed electrician otherwise all warranty is void.**

Contessa Lighting LED Lightbox Pendants are warranted for a period of three (3) years provided the fitting was installed by qualified personnel in compliance with your local applicable regulations and relevant legislation. (5 year warranty periods are available but must have been applied for at time of purchasing)

Contessa Lighting does not warrant claims based on defects or damage caused by improper installation, improper operation, misuse and/or modifications carried out by the purchaser or third parties. This will result in warranty being void.

For additional warranty information, please contact us on 1300 887 948 or visit [www.contessalighting.com.au/warranty](http://www.contessalighting.com.au/warranty).



**⚡ SURGE PROTECTION - Surge protection must be installed on the mains supply to avoid damage to LED's and Drivers due to transient voltage.**

Contessa Lighting's warranty does not cover fittings that have been damaged by spikes in voltage power supply.

**! PRODUCT CARE**

Contessa Lightbox Pendant Lights require the attention and care that you would apply to furniture or other soft furnishing decorations to keep the pendants clean and safe.

Do not use any acid cleaning agents on Lightbox Pendants. Any use of acid cleaning agents will strip the clear coating, discolour and ruin the finish. To clean dust off the lights, gently vacuum off the dust using the soft brush attachment to a vacuum cleaner or wipe with a damp cloth.

To maintain the appearance of LED pendants, regular dusting and care is important.

Care should be taken to not subject LED pendants to intense heat or naked flame.

Lightbox Pendants are designed for interior use only. These fittings are not designed to come into contact with direct flowing water.

Keeping the LED lamps and electrical components clear of dust and grime will assist the long life of the LED lamps.

The Lifespan of Contessa LED Lamps under right conditions is currently 50,000 hours.

**PROJECT DETAILS**

Project Name: \_\_\_\_\_

Installation Address: \_\_\_\_\_  
\_\_\_\_\_

Installed By: \_\_\_\_\_ License #: \_\_\_\_\_

Builder: \_\_\_\_\_

Contessa Lighting Contact:

Customer Service  
Contessa Lighting Pty Ltd  
Po Box 628  
UNANDERRA NSW 2526

Email: [admin@contessalighting.com.au](mailto:admin@contessalighting.com.au)  
Tel: 1300 887 948

**WARRANTY PERIOD**  
*(OFFICE USE ONLY)*

The Lightbox Pendants supplied in the project stated are warranted for a period of;

YEAR(S)

APPROVED BY: *(Contessa Rep)*

DATE:

SIGN: