

**Dowel 43 Pendant Warranty & Care File**

Dowel 43 Pendants

**! CAUTION - This product must have been installed by a licensed electrician otherwise all warranty is void.**

Contessa Lighting Dowel 43 systems are warranted for a period of three (3) years provided the fitting was installed by qualified personnel in compliance with your local applicable regulations and relevant legislation. (5 year warranty periods are available but must have been applied for at time of purchasing)

Contessa Lighting does not warrant claims based on defects or damage caused by improper installation, improper operation, misuse and/or modifications carried out by the purchaser or third parties. This will result in warranty being void.

For additional warranty information, please contact us on 1300 887 948 or visit [www.contessalighting.com.au/warranty](http://www.contessalighting.com.au/warranty).



**⚡ SURGE PROTECTION - Surge protection must be installed on the mains supply to avoid damage to LED's and Drivers due to transient voltage.**

Contessa Lighting's warranty does not cover fittings that have been damaged by spikes in voltage power supply.

**! PRODUCT CARE**

Contessa Dowel 43 Pendants require the attention and care that you would apply to furniture or other furnishing decorations to keep the pendants clean and safe.

Avoid using cleaning agents on Dowel 43 Pendants. Any use of cleaning agents will possibly discolour and ruin the finish. To clean dust or grime off Pendants, gently vacuum off the dust using the soft brush attachment to a vacuum cleaner or use a soft damp cloth.

We will not replace free of charge any pendant damaged from cleaning agents or any equivalent product.

To maintain the appearance of Dowel 43 Pendants, regular dusting and care is important.

Care should be taken to not subject Dowel 43 Pendants to intense heat or naked flame.

Dowel 40 Pendants are designed for interior use only. These fittings are not designed to come into contact with direct flowing water.

Keeping the LED lamps and electrical components clear of dust and grime will assist the long life of the LED lamps.  
The Lifespan of Contessa LED Lamps under right conditions is currently 30,000 hours.

**PROJECT DETAILS**

Project Name: \_\_\_\_\_

Installation Address: \_\_\_\_\_  
\_\_\_\_\_

Installed By: \_\_\_\_\_ License #: \_\_\_\_\_

Builder: \_\_\_\_\_

Contessa Lighting Contact:

Customer Service  
Contessa Lighting Pty Ltd  
218 Berkeley Road  
UNANDERRA NSW 2526

Email: [admin@contessalighting.com.au](mailto:admin@contessalighting.com.au)  
Tel: 1300 887 948

**WARRANTY PERIOD**  
*(OFFICE USE ONLY)*

The Dowel 43 Pendants supplied in the project stated are warranted for a period of;

YEAR(S)

APPROVED BY: *(Contessa Rep)*

DATE:

SIGN: