

## WARRANTY

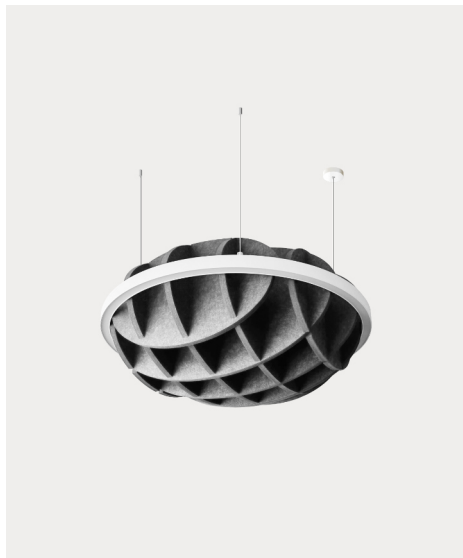
**CAUTION. This product must be installed by a licensed electrician otherwise all warranty is void.**

Contessa Acoustic Cloud pendants are warranted for a period of three (3) years. (5 year available upon request before ordering) The warranty only applies to the electrics and structure of the pendant (the acoustic material is not included) providing the pendant was installed by a qualified electrical contractor in compliance with your local applicable regulations and relevant legislation.

Contessa Lighting Pty Ltd does not warrant claims based on defects or damage caused by improper installation, improper operation, mis-use and/or modifications carried out by the purchaser or third parties. This will result in the warranty being void.

Contessa Lighting Pty Ltd warranty does not cover fittings that have been damaged by spikes in voltage power supply.

For additional warranty information, please contact our national sales office on 1300 887 948 or email [sales@contessalighting.com.au](mailto:sales@contessalighting.com.au).



## PRODUCT CARE

Contessa Acoustic pendants require the attention and care that you would apply to furniture or other soft furnishings decorations to keep the pendants safe and clean.

Remove spills immediately using a damp clean cloth. Dab the acoustic material with clean, soft white cloth dampened with a mild solution of liquid detergent and warm water. Repeat using only clean water, then pat dry with a lint free cloth. To clean dust off the pendant, gently vacuum off the dust using the soft brush attachment to a vacuum cleaner.

Scotch Guard can be used on shades providing it is not used excessively. Note Scotch Guard type products can change the colour tone of material. We will not replace free of charge any shade damaged from Scotch Guard or any equivalent product.

To maintain the appearance of pendant shades, regular dusting and care is important. Care should be taken not to subject fabric pendants to intense heat or naked flame.

Fabric pendants are intended and designed for internal use only.

PROJECT DETAILS	
Project Name:	
Installation Address:	
Installed By:	
Electrical License #:	
Quantity Installed:	
Warranty Period:	---- Months after Contessa Invoice Date
Contessa Invoice #:	
<b>CONTESSA LIGHTING WARRANTY OFFICE</b> Customer Service Po Box 628 Unanderra NSW 2526	